

Name: _____

Enrollment Date: _____

Keep this information safe and secure! Your passwords are electronic keys to your personal information. Do not share this information with others. Store this page in a safe place away from your computer.

My 2022 Health Insurance Account Information

My personal e-mail address is: _____

Password for this personal email account: _____

My Maine Marketplace Account at www.CoverME.gov

***Note – if you were covered in 2021 with a healthcare.gov plan, be sure to hold on to that sign in information. You will need it at tax time.*

Username: _____ Password: _____
(Make it secure. We suggest 8-20 characters, with at least 1 uppercase letter, 1 lowercase letter, and 1 number)

Security Question #1: _____ Answer: _____

Security Question #2: _____ Answer: _____

Security Question #3: _____ Answer: _____

My 2022 CoverME.gov Marketplace Plan Information

Application ID #: _____ Carrier: _____

Plan name: _____ First premium due date: _____

Income amount used for APTC: \$ _____ Monthly premium: \$ _____

Carrier payment address: _____

My Primary Care Physician: _____

Notes: _____

My Plans' Online Portal Information

Carrier's Website: _____

Username: _____ Password: _____

Security Question #1: _____ Answer: _____

Security Question #2: _____ Answer: _____

Security Question #3: _____ Answer: _____



Where to go for help

My Assister is: _____ Phone: _____

My Assister works for: _____

Letters about your new insurance

You may get letters or emails about your new insurance plan. These letters might come from CoverME.gov or from your insurance company. Do not ignore these letters! They might ask you to send back important information, or to pay your monthly premium bill. If you ignore these requests, you could risk losing your insurance. Your assister can help if you need help understanding these letters.

Insurance company information and premium payments

If you have questions about your coverage or problems with your account start with these Member Services contact numbers. They can help you with payment options, understanding what services are covered and more. Make certain you have your Member ID Number handy before you call.



Anthem Member Services: 1-844-304-8786

You can pay your monthly premiums online or by mail with a debit or credit card, electronic check, money order, or paper check.



Harvard Pilgrim Member Services: 1-800-208-1221 or 1-888-888-4742

You can pay your monthly premiums online or by mail with a debit or credit card, electronic check, money order, or paper check.



Maine Community Health Options Member Services: 1-855-624-6463

You can pay your monthly premiums online, by mail or by phone with a debit card, or paper check. Credit cards accepted only for your first payment.

If you need more help, you can call:



CoverME.gov Consumer Assistance Center

1-866-636-0355 www.CoverME.gov



Consumers for Affordable Health Care

1-800-965-7476 www.mainecahc.org